

GENERAL TARIFF

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1. RETURNED CHEQUE CHARGE

1.01 Customers will be required to pay the Company a total of \$20.00 for service charges and the associated bank charges for each cheque returned from the bank for reasons not readily discernible to Company employees when processing customer cheques upon initial receipt.

Examples would be:

- (a) insufficient funds in the account of the customer
- (b) customer's account cannot be traced
- (c) payment stopped
- (d) account of customer is closed
- (e) irregular signature

1.02 The Returned Cheque Charge will be waived if the result was due to an error by the financial institution as supported by their written notice, or if the error should have been readily discernable by Company employees involved in the processing of customer cheques.

Examples would be:

- (a) post of stale dated cheques
- (b) changes not initialed
- (c) body and figures different
- (d) drawer deceased
- (e) clearing bank unidentified

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2. LATE PAYMENT CHARGE

2.01 At every monthly billing, a late payment charge is applicable to each account not in dispute for which payment has not been received by the Company within 15 days from the date the account is mailed.

Interest per month on amount in arrears is charged at the rate of 2.0 %.

Minimum amount in arrears \$ 20.00.

Minimum late payment charge per month \$ 0.50.

3. GENERAL TERMS AND CONDITIONS

3.01 The following terms and conditions apply for all service, equipment and facilities furnished by the Company as provided for in its various Tariffs.

3.02 Except as provided for in Section 80 - 4.03, the Company may require that customers install and/or maintain telephones, equipment or facilities provided by the Company and assume all risks and liabilities incident to the installation, maintenance and operations thereof when such telephones, equipment or facilities are located in places involving unusual hazards. The Company may compensate such customers by means of monthly allowances to be set off against the Company's standard monthly rates.

3.03 The customer shall arrange and pay for local supply of suitable commercial electric energy with outlet, when required for the operation of Company-provided equipment furnished to the customer.