

MISCELLANEOUS EQUIPMENT

1. GENERAL

- 1.01 Miscellaneous equipment is provided at the rates and charges specified.
- 1.02 Items shown as DE standardized are only available on returns to stock.

3. CORDS

3.01 General

Where applicable, a cord charge is made when the Company initially provides one for a customer and is in addition to other applicable rates and charges. Long cords are provided in black and in certain standard colors.

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3.02 Cord Charges

(a) Spring receiver cords

USOC	DESCRIPTION	MRC	SC
CORD	13 foot (or metric equivalent length) Modular	N/C	MESC

(b) Straight mounting cords

USOC	DESCRIPTION	MRC	SC
CORD	13 foot (or metric equivalent length) (Note 1)	N/C	MESC

NOTE 1: Only the Administration Charge of the Multi Element Service Charge applies for the installation of the hardwired long cords.

4. JACK AND PLUG EQUIPMENT

4.01 Jack and plug equipment is provided with certain telephones and other equipment for the connection of certain Company and/or customer provided equipment.

4.02 Rates and Charges

The following rates and service charges apply for each jack provided with each channel or other line furnished by the Company for the connection of certain Company and/or customer provided equipment

(a) Single line jack

USOC	DESCRIPTION	MRC	SC
JKR	Jack - Residence	No charge	Refer to 4.02 (c)
JKS	Jack - Business	No Charge	Refer to 4.02 (c)

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(b) Weatherproof jack

USOC	DESCRIPTION	MRC	SC
JKT	Single position jack	No Charge	Refer to 4.02 (c)

(c) Service Charges for the installation of jacks:

Premise Work including 1 jack \$10.00

6. TOUCH TONE

6.01 Rates for Touch Tone line feature are in
addition to other applicable rates and charges.

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Touch Tone Line Feature:

USOC	DESCRIPTION	MRC	SC
TTB	Business Line	\$2.00	MESC
TTR	Residence Line	\$2.00	MESC
TTGL	Glackmeyer/ Lamarche (Business & Residence)	No charge	MESC
TTUI	Unincorporated (Business & Residence)	No Charge	MESC

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8. CUSTOM CALLING FEATURES

8.01 These features are furnished with individual line service. They are provided through a digital central office, subject to the availability of suitable facilities.

8.02 The following custom calling features are provided:

- a) *Call Forwarding* provides for the transfer to another telephone of incoming calls by dialing a code and the telephone number of the service to which the calls are to be transferred.
- b) *Speed Calling* permits a customer to place calls to a previously designated list of frequently called numbers by dialing a speed call code rather than the complete number. There are two list lengths being 8 entries and 30 entries.
- c) *Three-way Calling* provides for holding an existing call and, by dialing a prefix code and the telephone number of a third telephone, extending the call to that telephone. This feature provides that only one of the three telephones may be outside the local-service area of the telephone establishing the three-way call.
- d) *Call Waiting* provides the ability for a customer to receive an incoming call when his central-office line is in use. The called party hears a tone indicating an incoming call is waiting. At that point he can put the existing call on 'hold', or disconnect, and then receive the incoming call.
- e) *Cancel Call Waiting* permits the customer to cancel call waiting per call by dialing a code before the call is made.
- f) *Teen Service* permits the customer to have two distinctive rings and two telephone numbers on an individual line. Both telephone numbers may be listed in the telephone directory.
- g) *Call Wake up* permits a customer to set a time for a ring back on the telephone by dialing a code and the time the ring back is to occur.

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8.03 The following rates and charges apply and are in addition to other rates and charges applicable:

a) Call Forwarding

USOC	DESCRIPTION	MRC	SC
ESN	Business	\$4.00	MESC
ESM	Residence	\$4.00	MESC

b) Speed Calling

USOC	DESCRIPTION	MRC	SC
ESF	8 or 30 Code Business	\$4.00	MESC
ESG	8 or 30 Code Residence	\$4.00	MESC

c) Three-Way Calling

USOC	DESCRIPTION	MRC	SC
CEE	Business	\$4.00	MESC
CEE	Residence	\$4.00	MESC

d) Call Waiting

USOC	DESCRIPTION	MRC	SC
ESB	Business	\$4.00	MESC
ESA	Residence	\$4.00	MESC

e) Cancel Call Waiting

USOC	DESCRIPTION	MRC	SC
CCWB	Business	\$2.00	MESC
CCWR	Residence	\$2.00	MESC

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f) Teen Service

USOC	DESCRIPTION	MRC	SC
TEEN	Residence or Business	\$4.00	MESC
TEEN2*	Residence or Business	\$6.00	MESC

* Teen Service and Call Waiting Combination

g) Call Wake up

USOC	DESCRIPTION	MRC	SC
CCWUB	Business	\$3.00	MESC
CCWUR	Residence	\$3.00	MESC

See Section 490 - 8.04 for Custom Calling Features Plan

8.04 Custom Calling Features Plan

DESCRIPTION	MRC	SC
Custom calling features	\$4.00	MESC
Additional features	\$3.00	MESC

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9. TOLL RESTRICTION SERVICE

9.01 General

Toll restriction service allows customers to block the placing of all outgoing toll calls.

9.02 Service and Equipment

Toll restriction service is provided subject to the availability of suitable equipment required for such service. It is provided on a per line basis.

9.03 Rates and Charges

The following rates and charges apply for toll restriction service from a Digital Switching Centre or a Step by Step Switching Center:

USOC	DESCRIPTION	MRC	SC
TDN	Single Line - Res. and Bus.	N/C	MESC

10. 900 and 976 CALL BLOCKING SERVICES

10.01 General

900 and 976 Call Blocking service allows customers to block the placing of all calls placed to 900 and 976 numbers.

10.02 Service and Equipment

900 and 976 Call Block Service is provided subject to the availability of suitable equipment required for such service. It is provided on a per line basis.

10.03 Rates and Charges

USOC	DESCRIPTION	MRC	SC (Set-up)
CB976	900 and 976 call block	N/A	\$10.00

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12. CALL MANAGEMENT SERVICE

12.01 GENERAL

Call Management Service (CMS) is comprised of network-based line features which are furnished with individual-line primary exchange services except Public and Semi-Public Telephone services. CMS will be available to multi-line and Centrex customers as the availability of suitable terminal equipment exists. The provision of these features, and the ability to furnish the telephone number from which a call originates, are available and are subject to the availability of suitable facilities.

12.02 AUTOMATIC CALLBACK

Automatic callback allows subscribers who reach a busy station to dial an access code to call the station back when it becomes idle. When the busy station becomes idle, the calling station receives ringing and upon answer by the calling party there is an automatic attempt by the DCO to set up the call to the previously busy station.

12.03 AUTOMATIC RECALL

Automatic Recall allows a subscriber to automatically initiate a call to the last calling directory number by using an access code. If that directory number is busy, the system queues the call until both directory numbers are free and the call can be completed, or a time-out occurs.

12.04 CALLING NUMBER DELIVERY

Calling Number Delivery sends the calling party's extension number to the subscriber during the ringing cycle. This allows subscribers to selectively answer incoming calls.

12.05 CALLING NUMBER DELIVERY BLOCKING

Calling Number Delivery Blocking provides a subscriber with the option to label his or her extension number as private, and thus restrict its availability to the called party. Subscribers can prevent their directory numbers from being sent either permanently (via a service order) or temporarily (by dialing a privacy code).

12.06 CUSTOMER ORIGINATED TRACE

Customer Originated Trace allows a subscriber to initiate a trace of the last incoming), presumably obscene, threatening, or harassing) call. By dialing an activation code after a

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nuisance call has been received, a subscriber can have the calling number printed at the telephone company or another authorized agency.

12.07 SCREENING LIST EDITING (SLE)

Screening List Editing (SLE) is a set of support procedures that serves as the basis for those CMS features which use lists to make them selective. Specifically, SLE is a prerequisite for the following CMS features at no additional cost:

- * Distinctive Ringing / Call Waiting
- * Selective Call Acceptance
- * Selective Call Forwarding
- * Selective Call Rejection

This service allows subscribers to activate and deactivate features, obtain feature status information, and create and modify lists of directory numbers. Each list is associated with a particular feature to identify those telephone calls that should receive special treatment.

Screening lists contain directory numbers that are given special treatment when calls are placed to the subscriber associated with the screening list.

A screening list is automatically assigned to a subscriber at the time the telephone company assigns one of the above features to the subscriber. A subscriber with more than one of these features will have one screening list per feature.

12.08 DISTINCTIVE RINGING/CALL WAITING

Distinctive Ringing/Call Waiting interacts with the Screening List Editing (SLE) feature which in turn, allows subscribers to program their line to ring with a distinctive ringing pattern for a select list of calling numbers and with a normal ringing pattern for all other calling numbers. Additionally, for subscribers who also have Call Waiting, a distinctive Call Waiting tone is generated when the line is called by one of the directory numbers on this list.

12.09 SELECTIVE CALL ACCEPTANCE (SCA)

Selective Call Acceptance (SCA) allows subscribers to specify a list of numbers from which they are willing to accept calls. Subscribers with SCA may program a list of numbers from which calls will be accepted so that calls from numbers not contained on the list can be routed to an appropriate announcement.

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12.10 SELECTIVE CALL FORWARDING (SCF)

Selective Call Forwarding (SCF) permits subscribers to create a list of calling numbers that are to be call forwarded. The SCF subscriber specifies the callers which are to receive special treatment by including their Directory Numbers on a screening list. If a call is placed from a DN on the subscribers screening list, the call is forwarded to the designated forward-to number. All other calls are treated normally.

12.11 SELECTIVE CALL REJECTION

Selective Call Rejection allows subscribers to create a list of numbers from which they do not wish to receive calls. SCR can also be used to block calls from a number after an undesirable call has been received (even without knowing the number). All calls on the screening list are intercepted and rerouted to a rejection announcement.

12.12 Rates and Charges

The following rates and charges apply to each CMS feature or group of CMS features for each line equipped and are in addition to other applicable rates and charges:

USOC	DESCRIPTION	MRC	SC
CMSR1	1 CMS Feature - Residential	\$4.50	MESC
CMSB1	- Business	\$5.50	MESC
CMSR1	Additional Features -Residential	\$3.50	MESC
CMSB1	-Business	\$4.50	MESC

* Call Trace: A \$2.00 activation charge applies per successful activation with a \$ 10.00 monthly maximum.

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For administration purposes the following USOCs are provided to count the quantity and type of features.

USOC	DESCRIPTION
CMSCR CMSCB	Automatic Callback - Residential - Business
CMSRR CMSRB	Automatic Recall - Residential - Business
CMSDR CMSDB	Calling Number Delivery - Residential - Business
CMSBR CMSBB	Calling Number Delivery Blocking - Residential - Business
CMSTR CMSTB	Customer Originated Trace - Residential - Business
CMSLR CMSLB	Screening List Editing - Residential - Business
CMSWR CMSWB	Distinctive Ringing/Call Waiting - Residential - Business
CMSAR CMSAB	Selective Call Acceptance - Residential - Business
CMSFR CMSFB	Selective Call Forwarding - Residential - Business
CMSJR CMSJB	Selective Call Rejection - Residential - Business

12.13 Residential CMS Package

CMS Package is a residential service which allows the customer the flexibility of combining any custom calling feature (N490), Call Management Feature (N490), and Voicemail at a discounted rate.

12.13.1 Business CMS Package

CMS Package is a residential service which allows the customer the flexibility of combining any custom calling feature (N490), Call Management Feature (N490), and Voicemail at a discounted rate.

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12.14 Rates and Charges

USOC	DESCRIPTION	Residential	Business
SMRT1	CMS Package 1: Voice Mail 1 CMS features 1 CCF features	\$10.50	14.50
SMRT2	CMS Package 2: Voice Mail 2 CMS feature 2 CCF feature	\$17.00	24.00
SMRT3	CMS Package 3: 2 CMS features 2 CCF features	\$10.50	14.00
SMSRT4	CMS Package 4: 1 CMS feature 1 CCF features	\$6.00	7.00

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15. INTRODUCTORY OFFER

15.01 The Public Utilities Commission will waive the multi-element service charges and the monthly recurring charges for Call Management Services (Section 490-12), the Call Management Services residential packages (Section 490-12.13), and for new Customer Calling Features (Section 490-8), and the multi-element service charges for the upgrading of phone sets for customers who request the service. This introductory offer will begin April 3, 1995 and any customer who applies for service from April 3, 1995 to July 3, 1995 will be entitled to free monthly recurring charges as outlined in the introductory offer for three months following the date of application.

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For example: A customer applies for Call Management Services on June 24, 1995. The multi-element service charge is waived and the customer does not pay the Call Management Service monthly recurring charges until September 25, 1995.

16. INTEGRATED VOICE MESSAGE SYSTEM IVMS

16.01 IVMS is a Digital Multiplex Systems based service providing integration between a central office and an external voice Messaging System (VMS) using Simplified Message Desk Interface (SMDI) technology. IVMS includes the required access arrangements to allow voice information to be transferred between the switching equipment and an external voice messaging system.

16.02 IVMS is provided with touch-tone equipped individual line service.

16.03 IVMS provides the capability of answering calls and recording messages associated with these calls.

16.04 The following rate and charges apply for IVMS access arrangements and are in addition to other applicable rates and charges.

USOC	DESCRIPTION	MRC	SC
DAP	Data access port - each (see Note 1)	\$ 285.00	MESC
VAL	Voice access lines - each	\$ 50.00	MESC

Note 1: Where no service charge is specified see Section 110.

17. INTRODUCTORY OFFER

17.01 As an introductory offer the Public Utilities Commission will waive the multi-element service charges for new installations of integrated voice messaging system for July, August and September, 1995.

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18. BEAT THE WINTER BLUES PROMOTION

18.01 This promotion is provided to all telephone subscribers of the COCHRANE TELECOM SERVICES Telephone system.

The promotion is comprised of the following:

Sign up for any CMS package and have the administration fee waived and be entered into a draw to win a telephone.

18.02 PROMOTION PERIOD

February 1 to February 28, 2003.